Date Reported	Ref	Priority	Description of problem	Outcome
FOOTPATHS				1
5th April 2022	2771851	3	Large pothole by Swans flats - Ferry Road	Reported to ECCH
30171pm 2022	2771031	T ,	Large potitole by Swaris riats - Ferry Road	neported to Eccir
3rd March 2022	2766481	3	Triangular grass verge Lower Rd, junction Long Lane, churned up by drivers ignoring	Reported to ECCH
STU IVIAICII 2022	2700401	3	closed road sign and mounting the verge causing decimation of the grass verge area.	Reported to ECCH
22-Feb-22	3402430	2	Already on ECCH system as to be monitorede actioned	Already on ECCH system
22-Feb-22	2764691	3	Road repair opening up outside The Swans, 289 Ferry Road	Reported to ECCH
22-1 CD-22	2704031	,	Loose drain cover and broken loose kerb, 2 Padgetts Way, now completely loose	Reported to Lectr
22-Feb-22	2760311	3		Re reported to ECCH, update few hours later - inspection by ECCH determined not as urgent as other
22-Feb-22	2/00511	3	and catapulting people in the road, ECCH treating as emergency 24 hr call out for	issues and will be looked at again when working in that area.
4 -t F - h 2024	2700244	2	inspection.	D
1st February 2021	2760311	3	Loose drain cover and broken loose kerb, 2 Padgetts Way	Reported to ECCH
14th December 2021	2753916	3	Road surface poor condition trip hazard, reminder of loose, damaged or missing kerbstones - Kendal Close	Reported to ECCH
11th November 2021	FS-Case-377909966	2	Blocked ditches Hullbridge Road from Golf Club to Watery Lane (LHS)	Reported to ECCH flood team
11th November 2021	2749476	2	Hogweed Beeches Road, advised by Council member	Reported to ECCH
11th November 2021	3601355	2	Bent sign damaged by RTA junction Watery Lane and Lower Road.	Status: Defect to be considered for repair as part of the planned maintenance programme.
14th October 2021	2744850	3	Trip hazard, pavement outside Hullbridge centre has cracks, dips and tears, needs	Reported to ECCH
14th October 2021	2744696	3	Brandy Hole Yatch club footpath - footpath being blocked or closed off by owner	Reported to ECCHwho will invesitgate and take further action
25th July 2021	2718690	2	Loose, broken kerbstone, trip hazard, Kendal Close	Previosuly reported by resident in June 2021
2nd June 2021	2719822	2	Loose kerbstone Waxwell Rd	Reported to ECCH by Cllr. Mrs W Milbourn monitoring
2nd June 2021	2719818	3	Mutiple kerbstones missing or broken Mapledene Avenue	Reported to ECCH by Cllr. Mrs W Milbourn, aware being monitored for future works
2nd June 2021	2720480, 2720478,	3	Damaged man hole covers and broken road surface drain vovers in Cedar Drive, via	Reported to ECCH by Cllr. Mrs W Milbourn, marked not urgent, to be monitored (2720480), ECCH aware
	2720477	3	Cllr Wilbourn	already monitored for future works (2720477)
28th May 2021	2720652	2	Damaged pavement, via Cllr Wilbourn - Junction Lower Rd/Hillcrest Avenue	Reported to ECCH by Cllr. Mrs W Milbourn monitoring
25th May 2021	2719822	3	Waxwell Road, Pavement and kerb defects	Reported to ECCH by Cllr. Mrs W Milbourn Temp fix to be done via tarmac
25th May 2021	2719818	3	Mapledene Avenue, Pavement and kerb defects	Reported to ECCH by Cllr. Mrs W Milbourn monitoring
20th May 2021	2719197	2	Large bush hanging in the air, amongst other vegetation on Lower Road between Church Road and Pevensey Gardens coming towards Hullbridge	Reported to ECCH,, requested urgent response. Monitoring
19th May 2021	2718953	1	A collection of culvert drains that are both loose and dangerous	Reported to ECCH,, requested urgent response.
8th March 2021	2706299	1	Blocked Drains/ditches	Reported to ECCH, response: to be monitored
8th March 2021	2706298	1	Blocked Drains/ditches	Reported to ECCH, response: to be monitored
26th January 2021	2699172	2	Excess rainwater from alleyway on Ferry Road by The Drive is casing the water to flow onto the footpath and pooling at the entrance of The Drive and Ferry Road, causing a potential hazard with icy weather.	Reported to ECCH, response: to be monitored
10th January 2021	N/A	3	ECCH to raise surface area by 2-3mm by bus stop at allotments to help with rainfall	In progress with ECCH
3rd September 2020	2677860	3	Loose and raised bubble tiles by Zepra Crossing opposite side of road to One-Stop shop	Already been reported by member of the public. Will be considered for repair when works in the area are to be done, no timeframe. HCC to resinspect and raise job
3rd September 2020	2678238	3	Gulley style footpath by One-Stop shop that is broken and raised	Reported to ECCH on 3rd September 2020. Outcome: ECCH already aware, no other details

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3rd September 2020	2678239	3	Missing black bollard by One-Stop shop	Reported to ECCH on 3rd September 2020. Outcome from ECCH on 4th September 2020: We have investigated and risk-assessed this issue. Our recent inspection of this issue has prioritised it as not as serious as some of the other defects we are aware of, so we have recorded it and will consider it when we are planning future works in the area. This does not mean that this issue is not important to us; we will repair it just as soon as is humanly possible given the constraints explained.

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18th August 2020	2675948	3	Large pothole Ferry Road by 'The Swans'.	Reported to ECCH on 13th August 2020. ECCH escalated to a green claims team on 19th August 2020
2nd June 2020	2666323	3	Overgrown hedges on Lower Road by Central Avenue making it dificult to see when traffic is coming on Lower Road. Residents are having to lean into the road to see if traffic is coming making it even more dangerous.	Reported to ECCH 2nd June 2020. ECCH wrote to Residents concerned November 2020, update December 2021 - ECCH deem this not to be an issue and so no further action will be taken. Resident who raised compliant aware and is taking it further with Highways directly. RDCnow looking into what can be done to resolve
30.07.2019	2627080	3	62 Abbey Road - Appears tree roots from nearby are causing a hump in the pavement - reoccuring problem. Tripping hazard,	Reported to ECCH on 30.07.2019. Update 06.08.2019 - Damage not bad enough for repair (as per email from ECCH), will be monitored. Hump size increasd, passed to ClIr Carole Weston
01.07.2019	2623806	Need to check maybe resolved	Footpaths to be cut back Brandy Hole part walk to the Dome.	Reported to ECC on 01.07.2019 Passed to Cllr Carole Weston
21.02.2019	Various	3	66 separate reports of pavement defects in Mapledene Avenue ranging from missing kerbstones, broken kerbstones, cracking and movement issues to dips and 'pot hole' types of defects. 57 separate reports of pavement defects in Thorpedene ranging from missing kerbstones, broken kerbstones, cracking and movement issues to dips and 'pot hole' types of defects.	16.05.2019: Pre-Patching in preparation for Micro Surfacing in Spring/Summer 2019. SEALING ONLY. Thorpedene Avenue only, Work to be carried out between 31st May - 4th June 2019. Customer Service advisor at ECCH advised to put in a complaint online through ECCH in order for these issues to be escalated. 21.02.2019. Complaint form submitted 26.02.2019. Response from ECCH on 27.02.2019: Thorpedene and Mapledene Avenue are classified as local roads which are inspected in their entirety on an annual basis. The Highways Inspector will also conduct adhoc inspections of particular issues in response to reports made by members of the public. Both roads were last routinely inspected in January 2019 and the Inspector does not consider there to be any issues with the carriageway which warrant urgent works.
31.01.2019	2603845	3	Edge of footpath behind red street light 14a by coop car park, bollard missing leaving big hole	Reported to ECCH . No action by ECCH intended at this point in time.
31.01.2019	2603848	3	Ferry Road, outside Sue Ryder Shop - bollard missing leaving big hole with big metal clip inside, fall hazard	Reported to ECCH . No action by ECCH intended at this point in time.
24.05.2018	ECC47712 070618	3	Replacement lit sign on pavement Ferry Rd, just past Mayfield Avenue. Replacement light installed too far into footpath causing a narrowing and obstruction for wheelchair users, double buggies and mobility scooters.	Was advised by ECCH that new position was only temporary and the lit sign would be moved back to original position. This has not been rectified, escalated to a formal complaint via ECCH Complaints dept. website on 19.12.2018. Light also has no lamp cover, this was reported 31.01.2019. Lamp cover now missing, reported to ECCH on 31.01.2019 ref 2603853. 16.04.2019 - ECCH confirmed this will not be rectified in any way.
21/10/2015	2428671	3	No 6 Malyons Lane – Potholes in footpath/ poor condition, both sides	Being monitored

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HIGHWAYS				
18/12/2018	ECC5947020 12 18	2	Resurfacing of Ferry Road footpaths. Ferry Road footpath has recently been resurfaced in places by tarmac and others by black spray. The preparation for this work is unsatisfactory areas have not been sided back i.e. grass over the footpath just gone around it, not level, going up resident's wall etc. The areas which have been sprayed in black paint is crumbling away, causing pools of water to sit on the path (especially outside Riverside Primary School) which will be a safety concern when the weather is colder. Unsatisfactory work and not fit for purpose. Please can an inspector come and look at this work.	Thank you for your online submission dated 20 December 2018 regarding footway works in Ferry Road, Hullbridge. I regret to hear of any inconvenience experienced. I have liaised with our Maintenance Team; they have confirmed they have contacted the subcontractors who undertook the works in question; they will carry out a site visit in due course and the necessary action will be taken.
05.04.2017	Unknown	2	Sunken footpath caused by dumper truck by long white bungalow, Pooles Lane footpath.	UNKNOWN
04.04.2017	N/A	3	Damaged kerbs by bus terminal, Pooles Lane, buses causing damage	Reported to ECCH and Bus Company, awaiting engineer to assess and response. 24.05.2017- Arriva investigating with their insurers for CCTV footage and site inspection. Now waiting for RDC to establish responsibility to get actioned. (July 2017). Chased RDC 24.04.18 19.12.2018 - Richard Tatton-Bennett at RDC no longer working at RDC, there is no replacement officer, have left phone message with Matt Hardwood White at RDC. RDC were in liaison with insurers.
Jan-17	N/A	N/A	HPC applied for the temporary road closure of flooded roads – Essex, to also be applied to Watery Lane. Relating to ECCH initiative of temporary road closure.	UNKNOWN
ECC To Review 2015/2016				
	Resident		Badly cracked footpath from start of Pooles Lane to Rec ground	Unresolved
Completed by Highways:				
	2764652	3	Excess mud and debris from storms in Hullbridge Road	RESOLVED naturally
7th December 2021	2752837	3	White metal fencing by war memorial by watery lane on Hullbridge road	RESOLVED April 2022
15th September 2021	2735816	2	Flooding/draining issues, 1 Abbey Road	Reported to ECCH, no flooding since.
03.12.2019	2641916	2	40 MPH sign by new roundabout on BDW Homes site in wrong position, advised this should be 30 MPH and the 40 MPH sign should be on Hullbridge Road.	RESOLVED, Date unknown