Date Reported	Ref	Description of problem	Outcome
FOOTPATHS			
25th July 2021	2718690	Loose, broken kerbstone, trip hazard, Kendal Close	Previosuly reported by resident in June 2021
26th July 2021	2674941	Potholes on fp 9 rear of anchor	HPC chased numerous times, requested to be treated with absolute urgency.
2nd June 2021	2719822	Loose kerbstone Waxwell Rd	Reported to ECCH by Cllr. Mrs W Milbourn monitoring
2nd June 2021	2719818	Mutiple kerbstones missing or broken Mapledene Avenue	Reported to ECCH by Cllr. Mrs W Milbourn, aware being monitored for future works
2nd June 2021	2719825	Broken loose kerbstone Elm Grove	Reported to ECCH by Cllr. Mrs W Milbourn monitoring
2nd June 2021	2720480, 2720478,	Damaged man hole covers and broken road surface drain vovers in Cedar Drive, via	Reported to ECCH by Cllr. Mrs W Milbourn, marked not urgent, to be monitored (2720480), ECCH aware
2110 June 2021	2720477	Cllr Wilbourn	already monitored for future works (2720477)
28th May 2021	2720652	Damaged pavement, via Cllr Wilbourn - Junction Lower Rd/Hillcrest Avenue	Reported to ECCH by Cllr. Mrs W Milbourn monitoring
25th May 2021	2719822	Waxwell Road, Pavement and kerb defects	Reported to ECCH by Cllr. Mrs W Milbourn Temp fix to be done via tarmac
25th May 2021	2719818	Mapledene Avenue, Pavement and kerb defects	Reported to ECCH by Cllr. Mrs W Milbourn monitoring
20th May 2021	2719197	Large bush hanging in the air, amongst other vegetation on Lower Road between	Reported to ECCH,, requested urgent response. Monitoring
19th May 2021	2718953	A collection of culvert drains that are both loose and dangerous	Reported to ECCH,, requested urgent response.
8th March 2021	2706299	Blocked Drains/ditches	Reported to ECCH, response: to be monitored
8th March 2021	2706298	Blocked Drains/ditches	Reported to ECCH, response: to be monitored
26th January 2021	2699172	Excess rainwater from alleyway on Ferry Road by The Drive is casing the water to flow onto the footpath and pooling at the entrance of The Drive and Ferry Road, causing a potential hazard with icy weather.	Reported to ECCH, response: to be monitored
10th January 2021	N/A	ECCH to raise surface area by 2-3mm by bus stop at allotments to help with rainfall	In progress with ECCH
3rd September 2020	2677860	Loose and raised bubble tiles by Zepra Crossing opposite side of road to One-Stop shop	Already been reported by member of the public. Will be considered for repair when works in the area are to be done, no timeframe. HCC to resinspect and raise job
3rd September 2020	2678238	Gulley style footpath by One-Stop shop that is broken and raised	Reported to ECCH on 3rd September 2020. Outcome: ECCH already aware, no other details
3rd September 2020	2678239	Missing black bollard by One-Stop shop	Reported to ECCH on 3rd September 2020. Outcome from ECCH on 4th September 2020: We have investigated and risk-assessed this issue. Our recent inspection of this issue has prioritised it as not as serious as some of the other defects we are aware of, so we have recorded it and will consider it when we are planning future works in the area. This does not mean that this issue is not important to us; we will repair it just as soon as is humanly possible given the constraints explained.

Date Reported	Ref	Description of problem	Outcome
18th August 2020	2675948	Large pothole Ferry Road by 'The Swans'.	Reported to ECCH on 13th August 2020. ECCH escalated to a green claims team on 19th August 2020
6th August 2020	2674310	Loose drain cover, two drain covers along Lower Road between Pevensey Gardens and Burlington Gardens (allotment side of road) are loose, every time a vehicle goes over it which is regular due to the road being narrow it makes a horrendous noise and is disrupting sleep	Seems to have been previously reported. Prior to HPC reported the following statement was showing by this drain cover issue: Defect #3488519. Issue location O/S 244. Status: Defect to be considered for repair as part of the planned maintenance programme. Still reported to ECCH on 6th August 2020.
6th August 2020	2674311	Loose drain cover, two drain covers along Lower Road between Pevensey Gardens and Burlington Gardens (allotment side of road) are loose, every time a vehicle goes over it which is regular due to the road being narrow it makes a horrendous noise and is disrupting sleep	Reported to ECCH on 6th August 2020. To be monitored
2nd June 2020	2666323	Overgrown hedges on Lower Road by Central Avenue making it dificult to see when traffic is coming on Lower Road. Residents are having to lean into the road to see if traffic is coming making it even more dangerous.	Reported to ECCH 2nd June 2020. ECCH wrote to Residents concerned November 2020
8th Jan 2020	2647403	Churned up footpath outside no. 35 Mapledene Avenue, loose kerbstones by it too.	Reported to ECCH 8th January 2020. Repairs to be carried out early March to part of footpath
03.12.2019	2641916	40 MPH sign by new roundabout on BDW Homes site in wrong position, advised this should be 30 MPH and the 40 MPH sign should be on Hullbridge Road.	Reported to ECCH on 28th November 2019, outstanding
30.07.2019	2627080	62 Abbey Road - Appears tree roots from nearby are causing a hump in the pavement - reoccuring problem. Tripping hazard,	Reported to ECCH on 30.07.2019. Update 06.08.2019 - Damage not bad enough for repair (as per email from ECCH), will be monitored. Hump size increasd, passed to Cllr Carole Weston
01.07.2019	2623804	Footpaths to be cut back, back of Tower Park, Pooles Lane end .	Reported to ECC on 01.07.2019 Passed to Cllr Carole Weston
01.07.2019	2623806	Footpaths to be cut back Brandy Hole part walk to the Dome.	Reported to ECC on 01.07.2019 Passed to Cllr Carole Weston

Date Reported	Ref	Description of problem	Outcome
21.02.2019	Various	57 separate reports of pavement defects in Thorpedene ranging from missing kerbstones, broken kerbstones, cracking and movement issues to dips and 'pot hole' types of defects.	16.05.2019: Pre-Patching in preparation for Micro Surfacing in Spring/Summer 2019. SEALING ONLY . Thorpedene Avenue only, Work to be carried out between 31st May - 4th June 2019. Customer Service advisor at ECCH advised to put in a complaint online through ECCH in order for these issues to be escalated. 21.02.2019. Complaint form submitted 26.02.2019. Response from ECCH on 27.02.2019: Thorpedene and Mapledene Avenue are classified as local roads which are inspected in their entirety on an annual basis. The Highways Inspector will also conduct adhoc inspections of particular issues in response to reports made by members of the public. Both roads were last routinely inspected in January 2019 and the Inspector does not consider there to be any issues with the carriageway which warrant urgent works.
31.01.2019	2603845	Edge of footpath behind red street light 14a by coop car park, bollard missing leaving big hole	Reported to ECCH . No action by ECCH intended at this point in time.
31.01.2019	2603848	Ferry Road, outside Sue Ryder Shop - bollard missing leaving big hole with big metal clip inside, fall hazard	Reported to ECCH . No action by ECCH intended at this point in time.
24.05.2018	ECC47712 070618	Replacement lit sign on pavement Ferry Rd, just past Mayfield Avenue. Replacement light installed too far into footpath causing a narrowing and obstruction for wheelchair users, double buggies and mobility scooters.	Was advised by ECCH that new position was only temporary and the lit sign would be moved back to original position. This has not been rectified, escalated to a formal complaint via ECCH Complaints dept. website on 19.12.2018. Light also has no lamp cover, this was reported 31.01.2019. Lamp cover now missing, reported to ECCH on 31.01.2019 ref 2603853. 16.04.2019 - ECCH confirmed this will not be rectified in any way.
21/10/2015	2428671	No 6 Malyons Lane – Potholes in footpath/ poor condition, both sides	Being monitored

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HIGHWAYS			
18/12/2018	ECC5947020 12 18	Resurfacing of Ferry Road footpaths. Ferry Road footpath has recently been resurfaced in places by tarmac and others by black spray. The preparation for this work is unsatisfactory areas have not been sided back i.e. grass over the footpath just gone around it, not level, going up resident's wall etc. The areas which have been sprayed in black paint is crumbling away, causing pools of water to sit on the path (especially outside Riverside Primary School) which will be a safety concern when the weather is colder. Unsatisfactory work and not fit for purpose. Please can an inspector come and look at this work.	Thank you for your online submission dated 20 December 2018 regarding footway works in Ferry Road, Hullbridge. I regret to hear of any inconvenience experienced. I have liaised with our Maintenance Team; they have confirmed they have contacted the subcontractors who undertook the works in question; they will carry out a site visit in due course and the necessary action will be taken.
05.04.2017	Unknown	Sunken footpath caused by dumper truck by long white bungalow, Pooles Lane footpath.	UNKNOWN
04.04.2017	N/A	Damaged kerbs by bus terminal, Pooles Lane, buses causing damage	Reported to ECCH and Bus Company, awaiting engineer to assess and response. 24.05.2017- Arriva investigating with their insurers for CCTV footage and site inspection. Now waiting for RDC to establish responsibility to get actioned. (July 2017). Chased RDC 24.04.18 19.12.2018 - Richard Tatton-Bennett at RDC no longer working at RDC, there is no replacement officer, have left phone message with Matt Hardwood White at RDC. RDC were in liaison with insurers.
Jan-17	N/A	HPC applied for the temporary road closure of flooded roads – Essex, to also be applied to Watery Lane. Relating to ECCH initiative of temporary road closure.	UNKNOWN
ECC To Review 2015/201	6		
Nov-16	Resident	Badly cracked footpath from start of Pooles Lane to Rec ground	P3 low priority
29.07.2014 05.05.2016	2346485/ 2346487/ 2462419	Broken loose kerbstones on Mapledene Avenue been removed.	P4 low priority. Highways advised temp fix of tarmac moulded to where the kerb should be. Target repair date May 2017. 02.01.2019 - To be monitored.
Completed by Highways:			
2nd June 2021	2719821	Footpath damage Beech Rd	completed by Highways 10 August 2021
9th July 2021	2726658	Overhanging tree/bush blocking footpath on Malyons Lane	Completed by HPC August 2021